

Francisco J. Llorens Montes

Full Professor

Department of Business Administration

- Research:
 - Member of research group GIADE
 - Area of interests: Quality Management; Strategic Management; Operations Management
- Contact details:
 - Office: A.220
 - Tutorial hours: Monday: 14.30 pm to 15.30 pm; and Tuesday: 09.30 pm to 13.30 pm.
 - Phone number: 958 241000/20538 email: fllorens@ugr.es
- Teaching in Master in Economics:
 - Quality Management (2nd Trimester)

Subject Quality (2nd Trimester)

- Course structure:
 - Introduction to Quality Management discipline
 - Quality Management gurus
 - QM evaluation, planning and control
 - QM standards and models
 - Historical evolution on QM research
- Assessment:
 - The acquisition of skills, aptitudes and knowledge derived from the course through a final exam (50%).
 - Active participation in discussion sessions and the degree of interest of the interventions. The resolution of exercises and case studies raised. The precision and clarity in exhibitions, seminars and work. It will be necessary to made at least one exhibition per student (50%).



Topics proposal for Master Thesis (TFM)

- New tendencies about Quality Management
 - QM and dynamic capabilities
 - QM and sustainable competitive advantage
 - New initiatives for QM implementation (Excellence models, ISO 2015...)
- Supply Chain management
 - Sustainability in SCM
 - Network structure and strategic management
- Lean Management and Six Sigma methodology
 - Study and application to practical experiences
 - Organizational performance

